



**i-Lighting Inc**

70 Aleph Drive, Unit B, Newark, DE 19702

Phone: 410-287-3232 Fax: 410-287-3591

Email: [office@ilightingled.com](mailto:office@ilightingled.com) [www.ilightingled.com](http://www.ilightingled.com)

## WARRANTY POLICY

The following warranty information applies to products produced by i-Lighting LLC (“i-Lighting”) for indoor use only, unless otherwise noted.

i-Lighting warrants to the owner each new lighting product against defects in material and workmanship for a period described in the chart below. During the warranty period, i-Lighting will repair or replace, at our discretion, any part found to be defective. Your remedy is limited solely to the replacement or repair of defective parts. All warranties are valid for products produced after January 1, 2019. Warranty claims for products produced prior to the date will be made on a case-by-case basis.

This warranty does not apply to products, including lamps, not manufactured by i-Lighting when used in conjunction with i-Lighting products, or where equipment is used, or installation is performed, in any manner contrary to i-Lighting’s specifications or instructions, nor where equipment is altered or modified. i-Lighting assumes no responsibility for the improper installation of its products or products installed in - or near - salt water.

i-Lighting is not liable for indirect, incidental, or consequential damages in connection with the use of equipment including, but not limited to: plants, plant life or foliage loss; the cost of substitute equipment or services required during malfunction; property damage or personal injury resulting from installer(s) actions, whether negligent or otherwise. Warranty is void on damages due to Acts of God.

All implied warranties, including those of merchantability and fitness of use, are limited to the duration of this express warranty. Any LED light or fixture that is installed at an excessive voltage will void the warranty. The LED Lamps must be installed in conjunction with an i-Lighting-approved power supply or transformer produced by i-Lighting. The use of i-Lighting’s LED lamps without an approved power supply or transformer or at voltages higher than the preferred specs will void the warranty.

In order to have a valid warranty, customer must have proof of ORIGINAL sale/payment made to i-Lighting OR contractor who performed work/installation who paid i-Lighting. Customers who have “inherited” lights (i.e. bought a home with i-Lighting products) will be handled on a case-by-case basis.

A product covered during the warranty period must be returned to i-Lighting, freight prepaid. Our warehouse will inspect the product to determine whether it is defective pursuant to the terms of the warranty. All products must have an RGA form (returned goods authorization) completed by the customer and sent to i-Lighting for approval. Once approved, an RGA number will be issued. No returns will be accepted without the RGA number. i-Lighting does not compensate for any labor, diagnosis, repair, replacement, shipping fees or transportation. Customer is responsible for the cost of shipping for any replaced item(s).

**PLEASE CONTACT US AT THE NUMBERS LISTED ABOVE FOR ANY QUESTIONS.**

<b>I LIGHTING INC WARRANTY COVERAGE PERIOD</b>	
<b>PRODUCT</b>	<b>DURATION</b>
CABINET STRIP LIGHTING ENCASED IN OUR POLY TUBE AND SEALANT	3 YEARS
INDOOR POWER SUPPLIES	3 YEARS
OUTDOOR POST AND STEP LIGHT PRODUCTS PRODUCED BY I LIGHTING	3 YEARS
LANDSCAPE LIGHTING PRODUCTS	3 YEARS
OUTDOOR POWER SUPPLIES / TRANSFORMERS	3 YEARS
LIGHTING ACCESSORIES: DIMMERS, TIMERS & PHOTOCELLS	1 YEAR
WIRING SYSTEMS FOR OUTDOOR LIGHTING [INSTALLED WITHIN GUIDELINES]	3 YEARS
<b>NOTE: ALL WARRANTIES SUBJECT TO OUR WARRANTY POLICY AS NOTED ON THIS PAGE. SEE POLICIES REGARDING RETURN AND REPLACEMENT OR REPAIR AS NOTED ON THIS PAGE</b>	