

WARRANTY POLICY

(Effective April 1, 2024)

The following warranty information applies only to **products shipped after April 1, 2024**.

I-Lighting LEDs, LLC (“I-Lighting”, “We”, “Us”, or “Our”) warrants, to the end user (“Customer”), new products against defects in material and workmanship for a period of five years from the date of purchase. For an additional two years, We will provide replacement items at a discount of 30% off the retail price at the time of replacement.

During the Warranty period, I-Lighting will repair or replace, at Our discretion, any part found to be defective. Your remedy is limited solely to the replacement or repair of defective parts. Warranty claims for products shipped prior to April 1 2024 will be subject to the warranty in effect from January 1, 2019, until March 31, 2024, a copy of which can be provided upon request.

Exclusions and limitations

This Warranty does not apply to products (including lamps) not purchased through I-Lighting used in conjunction with I-Lighting products, or where equipment is used, or installation is performed, in any manner contrary to I-Lighting’s specifications or instructions, nor where equipment is altered or modified. I-Lighting assumes no responsibility for the improper installation of its products or products installed in, or near salt water.

Consequential or Incidental Damages

I-Lighting is not liable for indirect, incidental, or consequential damages in connection with the use of Our products including, but not limited to: plants, plant life or foliage loss; the cost of substitute equipment or services required during malfunction; property damage or personal injury resulting from installer(s) actions, whether negligent or otherwise.

Conditions that void the warranty

All implied warranties, including those of merchantability and fitness of use, are limited to the duration of this express warranty. Any LED light or fixture that is installed at an excessive voltage will void the warranty. The LED Lamps must be installed in conjunction with an I-Lighting-approved power supply produced by i-Lighting. The use of I-Lighting’s LED lamps without an approved power supply or transformer or at voltages higher than the preferred specs will void the warranty. Warranty is void on damages caused by animals or Acts of God (i.e. inclement/extreme weather events).

Proof of purchase and transferability

In order to have a valid warranty, Customer must have proof of ORIGINAL sale/payment made to I-Lighting OR to the contractor who purchased the product from I-Lighting and performed the work/installation. This warranty will transfer with the sale of the real estate property where the product was originally installed, however, proof of the original purchase will still be required.

Process for warranty returns

A product covered during the Warranty period must be returned to I-Lighting, freight prepaid. Our warehouse will inspect the product to determine whether it is defective pursuant to the terms of the Warranty. All products must have an RGA form (Returned Goods Authorization, available for download at www.ilightingled.com/downloads) completed by the Customer and sent to I-Lighting for approval. Once approved, an RGA number will be issued. No returns will be accepted without the RGA number. I-Lighting does not compensate for any labor, diagnosis, repair, replacement, shipping fees or transportation. Customer is responsible for the cost of shipping for any replaced item(s).

Exclusive Rights

I-Lighting has the exclusive right to determine whether a product is eligible for coverage under the terms of this agreement and to limit or deny coverage at Our discretion. All decisions made by Us are final and cannot be appealed. In addition, any disputes arising out of Our related to this agreement must be resolved through binding arbitration or mediation rather than through litigation in court. This helps to ensure that all parties’ rights are protected and upheld.

PLEASE CONTACT US AT 302-294-6261 OR SALES@ILIGHTINGLED.COM WITH ANY QUESTIONS.